

# Your partners in LGBTQ+ inclusive service delivery

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We empower organisations, using an evidence-informed approach, to develop leading practice in LGBTQ+ inclusion for the benefit of all Australian communities.

We manage the Health + Wellbeing Equality Index (HWEI), a definitive national benchmark on LGBTQ+ inclusive service delivery.

## Discover how we can support and strengthen your inclusion efforts:



### Relationships

#### Leverage a team you can trust

Our relationship managers and inclusion specialists provide subject matter expertise, training, consulting, change management support, HWEI guidance, and connections to the LGBTQ+ community and sector. We partner with organisations to improve access, experiences and outcomes for LGBTQ+ communities.



### Rationale

#### Influence change with confidence

We support you to make the case for change with access to the evidence base, the link to compliance requirements and progress measures via the HWEI.



### Roadmap

#### Plan for systemic and cultural change

We support your planning in line with the HWEI to impact strategy, policy, service delivery processes, community engagement and staff development.



### Resources

#### Implement leading practice with support

We offer facilitated training, eLearning, best practice guides, sector updates, professional development opportunities, peer support and HWEI tools.



### Recognition

#### Celebrate your success and milestones

We acknowledge LGBTQ+ inclusive organisations at Bronze, Silver, Gold and Platinum HWEI tiers, and we celebrate achievements through our national awards.



The HWEI comprises a **roadmap**, **auditing tool**, and **engagement survey** by which national standards of best practice for LGBTQ+ inclusive service delivery are set. The HWEI drives best practice in Australia and sets a comparative benchmark for Australian organisations within the health and wellbeing sector. To learn more about the HWEI go to [www.prideinhealth.com.au](http://www.prideinhealth.com.au)